



ANNUAL REPORT

2020



DALY CITY POLICE DEPARTMENT

TABLE OF CONTENTS



Message from the Chief.....	3
Public Safety Overview.....	4
Department Overview.....	5
Personnel Demographics.....	6
Crime Trends.....	7
Public Safety Accomplishments & Addressing COVID-19.....	9
Professional Standards Unit.....	10
Use of Force.....	11
Community Engagement.....	12
Daly City Police Athletic League.....	13
2021 Goals.....	14

MESSAGE FROM THE CHIEF



Our Daly City Police Department is proud to deliver the highest quality of service to our community. In 2020, despite the year's many difficulties, staff continued their outstanding service, and also went beyond their usual duties to support local pandemic-related efforts. The Department's Annual Report does not capture every story of lives saved and crimes prevented, but we've included a summary of data to help our community better understand our efforts.



I'm proud of our achievements and the foundation we've established for our Department. For several years, the Department has invested in innovative programs designed to improve policing practices. Daly City was the first Police Department in San Mateo County to contract with Police Strategies LLC to analyze the Department's use of force data and develop a public-facing report and interactive tool. The Department was also an early adopter of procedural justice, implicit bias and de-escalation training; Daly City Officers have received extensive training in these areas. As a result, the Department has established a long-term partnership with SPARQ (Social Psychology Answering Real-world Questions), a Stanford University "do tank" that partners with industry leaders to reduce societal disparities using insights from behavioral science. In 2020, the Department participated in a SPARQ study focused on interactions between Police Officers and residents and is working on communications training that will help increase positive community engagement.

In 2020, the Department's command staff hosted a meeting with the San Francisco Chapter of the National Association for the Advancement of Colored People to better understand our community's perceptions of police and discuss ways of improving community relations. Additionally, in late 2020, the Department started the application process for the Active Bystander for Law Enforcement Program, a Georgetown University Law School program that provides training in peer intervention that helps prevent misconduct, avoid police mistakes, and promote Officer health and wellness. Our Department expects to participate in the program in 2021.

Notably, Daly City continues to be one of the safest cities in California and in 2020 was ranked 48th safest city in the state. Also, in a study by MoneyGeek, Daly City ranked top ninth city in the state in terms of low financial cost of crime per capita.

On behalf of the entire Daly City Police Department, I want to thank our community for helping make Daly City a safe place to live, work, and visit. We look forward to serving you in 2021.



OUR MISSION

The members of the Daly City Police Department are highly trained and dedicated to serving our community by maintaining an active and progressive partnership with the citizens, schools and businesses of the City of Daly City. All of our programs and activities are aimed at just one goal:

“Making the City of Daly City a safe place to live, work and play.”



106,280
Daly City Population



48th
Safest City in California
As reported by SafeWise



24%
Decrease in crime
From 2019 to 2020

2020 AT A GLANCE

Calls for Service	61,557
Missing Persons Located	110
Traffic Citations	2,217
Parking Citations	79,459

Data collected from January 1, 2020 - December 31, 2020.

STATISTICS PER DAY

Traffic Citations	5.2
Police Reports Taken	18.79
Calls for Service	168.64
Crime Reports Taken	11.97
Arrests	4.1

Data collected from January 1, 2020 - December 31, 2020.

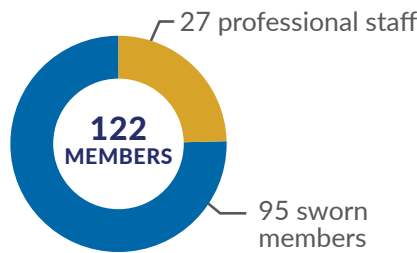




Command Staff from left to right, top to bottom: Police Management Analyst Diane McCarthy, Police Information & Analysis Supervisor Joyce Gregorio, Sergeant William Tone, Sergeant Scott Bowman, Sergeant Lee Aquila, Sergeant Ignacio Reyes, Sergeant Keith Mattos, Sergeant Peter Skeehan, Sergeant Michael Haralambidis, Sergeant Joshua Moala, Sergeant Brandon Scholes, Sergeant Sheikh Hussain, Sergeant Mario Busalacchi, Sergeant Edward Klier, Lieutenant Michael Brennan, Lieutenant Harold Rolfes, Lieutenant Edward Green, Lieutenant Ronald Mussman, Lieutenant Michael Price, Lieutenant Michael Barton, Captain John Gamez, Chief Patrick Hensley, and Captain Cameron Christensen

The Daly City Police Department is authorized to employ 111 sworn staff members and 29 professional staff members, totaling 140 staff members. As of December 2020, the Department has 95 sworn and 27 professional staff members.

2020 STAFF MEMBERS



COMMENDATIONS

In 2020, the Department's Officers received 50 commendations as a result of exemplary service to our community. Officers can receive commendations from the public or internally.



NOTABLE MENTIONS

In October, Daly City Officers assisted with locating and rescuing a stolen lemur from the San Francisco Zoo.

PROMOTIONS



Officer Lee Aquila
Promoted to Sergeant



Officer William Tone
Promoted to Sergeant

RETIREMENTS



Police Assistant Mathew Murray
33 Years of Service

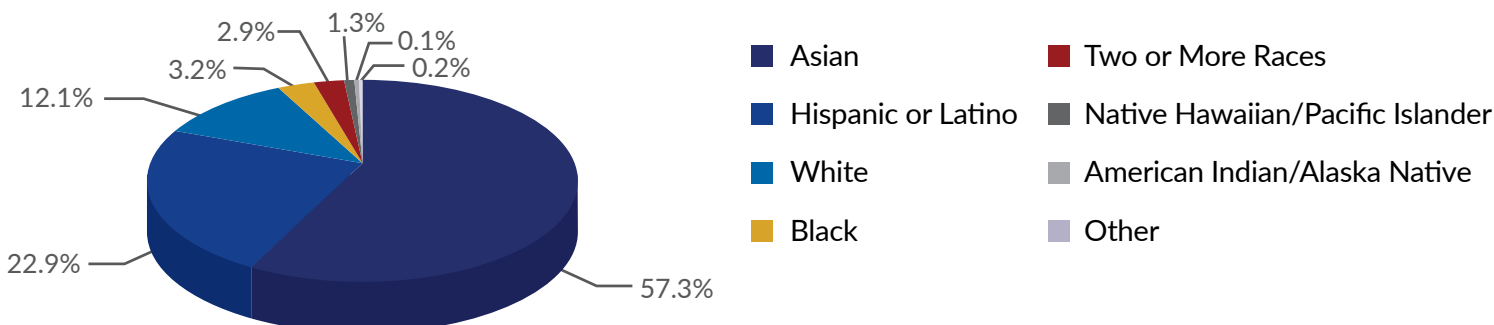


Officer Jamal Williams
23 Years of Service



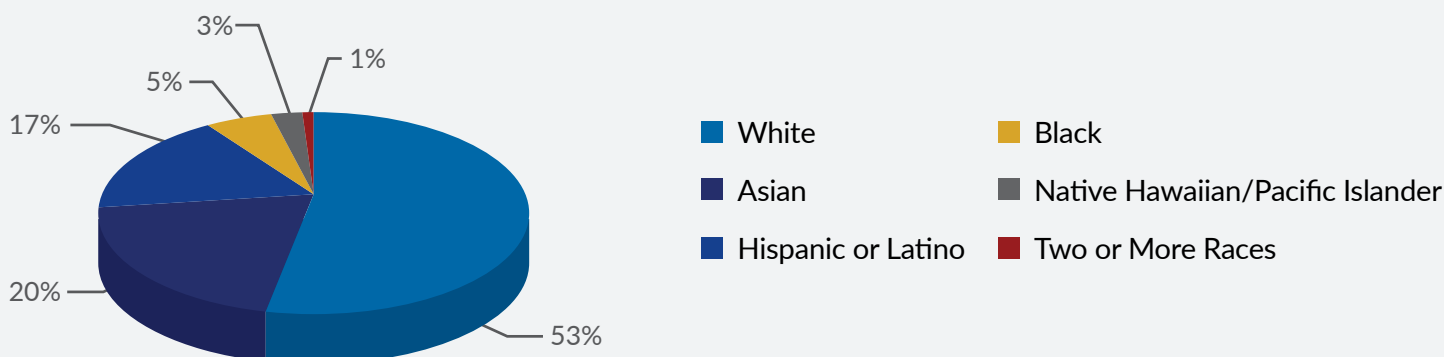
CITY OF DALY CITY DEMOGRAPHICS

Demographic data for the City of Daly City is sourced from 2019 United State Census Information at <https://bit.ly/dalycitycensus>.

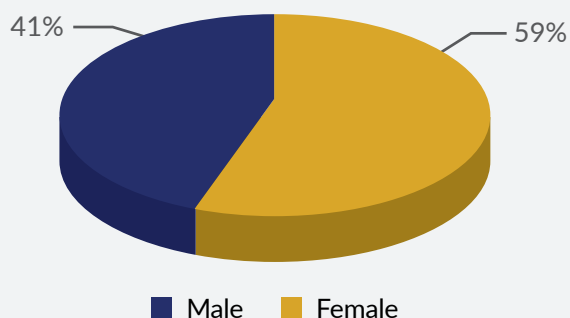


DCPD PERSONNEL DEMOGRAPHICS

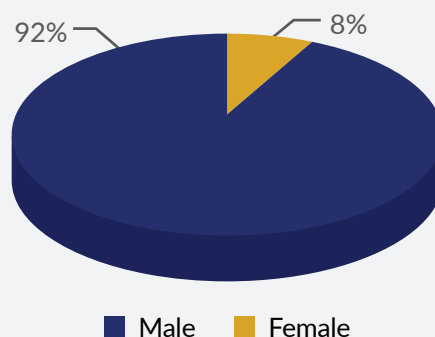
Daly City Police Department has 122 staff members as of December 2020. Of those 122 members, there are 27 Professional Staff and 95 Sworn Members. Below are the demographics of the Department:



GENDER OF PROFESSIONAL STAFF



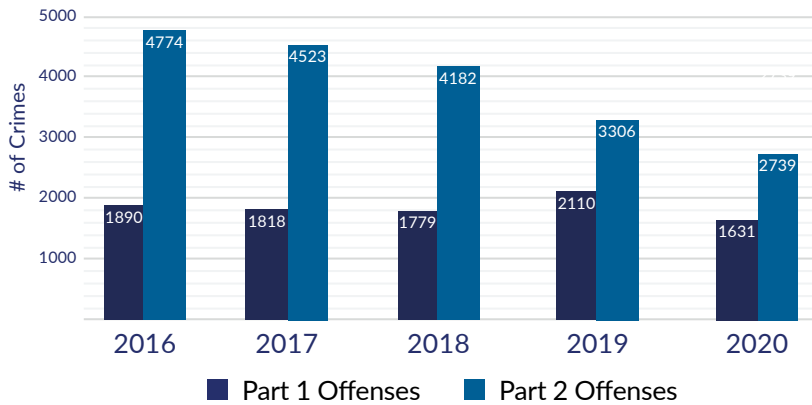
GENDER OF SWORN STAFF





A crime trend measures the changes in an area's crime pattern over time, including the nature and type of crime within the area. The following data are the crime trends for the City of Daly City.

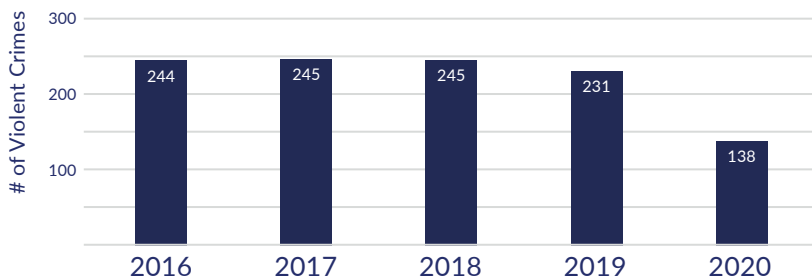
REPORTED CRIME TRENDS



An average of 3,904.8 Part 1 crimes and 1,845.6 Part 2 crimes were reported from 2016-2020.

VIOLENT CRIME INDEX

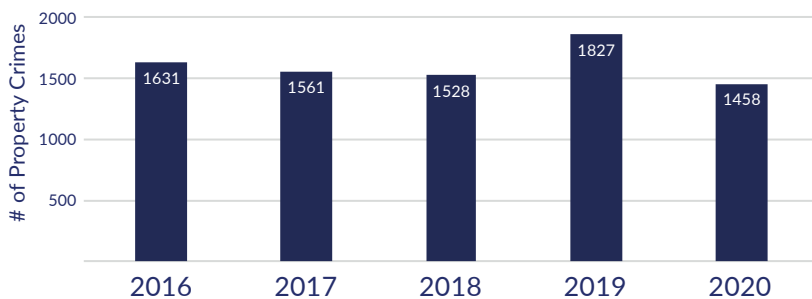
The FBI's Unified Crime Reporting (UCR) defines Violent Crimes as murder and nonnegligent manslaughter, rape, robbery, aggravated assault, and arson.



An average of 220.2 violent crimes were reported from 2016-2020.

PROPERTY CRIME INDEX

The FBI's UCR defines Property Crimes as burglary, larceny-theft, and motor vehicle theft.



An average of 1609 property crimes were reported from 2016-2020.

TYPES OF CRIME

Crimes are classified as Part 1 and Part 2 crimes. Part 1 crimes are considered major or "serious" offenses, while Part 2 crimes are "less serious" offenses.

PART 1 CRIMES IN DALY CITY

Crime Type	2019	2020	% Change
Criminal Homicide	0	0	0%
Rape	43	30	-43%
Robbery	91	77	-18%
Aggravated Assault	97	31	-213%
Burglary	170	144	-18%
Larceny - Theft	1516	1043	-45%
Auto - Theft	181	271	33%
Arson	12	35	66%
Total Offenses	2110	1631	-29%

PART 2 CRIMES IN DALY CITY

Crime Type	2019	2020	% Change
Other Assault (Simple)	626	426	-47%
Forgery & Counterfeiting	12	4	-200%
Fraud	295	364	19%
Embezzlement	7	11	36%
Stolen Property	76	41	-85%
Vandalism	384	353	-9%
Weapons Offenses	51	78	35%
Prostitution	3	1	-200%
Other Sex Offenses	27	41	34%
Drug Offenses	481	276	-74%
Gambling	0	0	0%
Child Abuse	142	232	39%
Child Molest	38	18	-111%
Domestic Violence	291	223	-30%
DUI	106	51	-108%
Liquor Laws	2	1	-100%
Drunk in Public	131	51	-157%
Disturbing the Peace	438	421	-4%
Vagrancy	0	0	0%
Suspicion	108	115	6%
Curfew and Loitering	5	6	17%
Runaways	83	26	-219%
Total Offenses	3306	2739	-21%



WHAT IS A CRIME CLEARANCE RATE?

The Daly City Police Department uses crime clearance rates as a measure of crimes that have been cleared by the Department. The Department can clear, or “close,” crimes in one of two ways: by arrest or by exceptional means. A crime is considered cleared by arrest when at least one person is arrested, charged for the crime and turned over to the courts for prosecution. In situations where elements beyond the Department’s control prevent staff from arresting and formally charging the offender, the Department can clear a crime exceptionally. In order to clear a crime by exceptional means, the Department must have:

- Identified the offender.
- Gathered enough evidence to support an arrest, make a charge, and turn over the offender to the court for prosecution.
- Identified the offender’s exact location so that the suspect could be taken into custody immediately.
- Encountered a circumstance outside the control of law enforcement that prohibits the agency from arresting, charging, and prosecuting the offender.

Crime clearance rates are calculated by dividing the number of crimes that were solved by the number of crimes reported, then multiplying the result by 100.

DCPD CRIME CLEARANCE RATES

Crime Type	2019	2020	% Change
Violent Crime	65%	54%	-11%
Property Crime	24%	17%	-7%
Clearance Rate Total	28%	21%	-6%

WHAT IS AN ARREST RATE?

Arrest rates are the number of arrests made by law enforcement agencies per 1,000 total population. The Department calculates the arrest rate by dividing the number of reported arrests by Daly City’s population, then multiplies the result by 1,000. The Daly City population is based on the most recent U.S. Census results available (2010).

DCPD ARRESTS

Arrest Type	2019	2020	% Change
Adult Arrests	2459	1448	-70%
Juvenile Arrests	141	52	-171%
Arrest Rate Total	25%	14%	-73%



The Daly City Police Department faced several challenges in 2020. The coronavirus pandemic upended the world as well as policing strategies and operational processes. Despite uncertainties and concerns, the Department continued to focus on its mission to reduce crime and improve the community's quality of life. While the Department had to adjust its service model, personnel continued to meet standards and expectations.



In 2020, the Department realized a significant reduction in violent crimes, and for the second year in a row, had no homicides. Officers continued proactive policing, seizing a total of 43 criminal firearms, and saved the lives of five people who likely would have perished if not for the Department's Tactical Emergency Medical Support Training. Officers continued to complete monthly graffiti removal and worked with other departments to minimize illegal dumping. Additionally, Daly City was recognized as the 48th safest city in California, and is the ninth in the state in terms of low financial cost of crime per capita.

ADDRESSING COVID-19

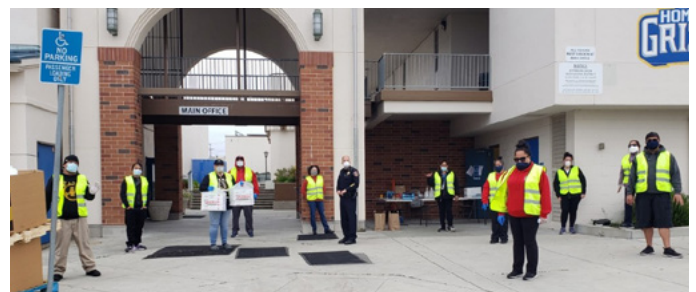
SAFETY PROCEDURES

At the start of the pandemic, the Daly City Police Department prioritized the development of safety protocols to help reduce the spread of the coronavirus. The Department established new operational procedures, including regular COVID-19 testing for personnel. COVID-19-related expenses, including safety equipment and personal protective gear, have been funded partially by a \$56,072 grant from the Department of Justice.

EMERGENCY FOOD DISTRIBUTIONS

Understanding the difficulties families were experiencing due to the pandemic, the Daly City Police Department started supporting food distributions in the community in April 2020. Throughout the year, the Department assisted with the following distributions:

- Pacific Islands Together (PIT) at Jefferson High School
- Bayshore Community Food Drive – Bayshore Elementary
- Second Harvest Food Bank at the Serramonte Shopping Center
- Daly City Recreation Department at Westlake Park
- Daly City Community Service Center at 350 90th St
- Pilipino Bayanihan Resource Center (PBRC) Adobo Drive and Spaghetti Drive





2020 REVIEW

The Daly City Police Department's Professional Standards Unit is responsible for documenting all complaints received from internal and external sources. When the Department receives a complaint, the Unit classifies it as one of three categories: non-misconduct concern, policy complaint, or conduct complaint. All complaints are documented and retained in the Unit's database. The Chief of Police and involved Supervisors/Officers review all documentation.

In 2020, the Department received 23* formal personnel complaints from citizens alleging misconduct or policy violations. The complaints were addressed as follows:

- 8 were investigated for misconduct or policy violations
- 1 was sustained for violation of professional conduct
- 1 remains under investigation
- 2 were not formally investigated because they were withdrawn by the complainant
- 13 were not formally investigated because they were non-misconduct concerns. A complaint is classified as a non-misconduct concern when the Department determines the allegations against the Officer(s) do not involve violation of policy, law, or conduct. Non-misconduct concerns are documented and retained according to the Professional Standards Unit Procedures Manual.

The Unit also investigated 11* internal conduct/policy violation complaints. The findings were as follows:

Sustained as violations	5
Not Sustained as violations	5
Exonerated	1
Unfounded	1

The Department's Disciplinary Review Panel reviews all administrative investigations sustained as violations to determine the best course of corrective action.



DEFINITIONS

Sustained: Evidence sufficient to prove allegations.

Not sustained: Insufficient evidence to either prove or disprove allegations.

Exonerated: Incident occurred, officer acted lawfully and properly.

Unfounded: Incident cited in complaint was falsely reported or not factual.

**Due to some complaints including multiple allegations, some complaints may have multiple findings; therefore, the findings listed do not add up to the total complaints. Still, the numbers are accurate.*



Between January 1, 2020 and December 31, 2020, the Daly City Police Department received 61,557 calls for service and generated 6,861 police reports. For all calls of service in which in-person contact occurred, Officers used force 116 times, representing a use-of-force rate of 0.002% as it relates to calls for service. To ensure adherence to use-of-force policies and laws, a Supervisor investigated every use-of-force incident. Following initial review and analysis of incidents, a Watch Commander analyzes the incident further before forwarding to a Bureau Commander for final approval. Of the 116 incidents, three associated complaints were filed alleging excessive use of force. The Department is still investigating one of the three complaints; the other two were not sustained as incidents involving excessive use of force.

USE OF FORCE INCIDENTS & RATE

Total Incidents	61,557
Total Number of Police Reports	6,861
Total Use of Force Incidents	116
Use of Force Rate	0.002%

USE OF FORCE INJURIES & COMPLAINTS

Citizens Injured in a Use of Force*	28
Officers Injured in a Use of Force*	11
Complaints Filed	23
Complaints Involving Use of Force	3

*Use of Force injuries are determined anytime a citizen or officer complains of pain or more significant injury during or after a Use of Force incident.



Due to physical distancing, in-person community engagement was challenging in 2020. Still, the Department recognized the importance of community engagement for organizational and community health, and made efforts to support several community events with safety protocols in place, including:

- drive-by birthday celebrations, graduation celebrations, and COVID-19 recovery celebrations;
- Jefferson High School's peaceful civil rights protest starting at the school and ending at City Hall;
- the Law Enforcement Torch Run for Special Olympics;
- the Philippine Exchange Training Program in early-2020 (the Department raised \$2,300 in scholarship donations and \$10,000 in hospital equipment);
- community conversations about policy updates related to use of force and the Black Lives Matter movement in partnership with the City Council, the Jefferson Union High School District Board and other organizations; and
- a panel interview with the Daly City Youth Advisory Committee.



Notably, the Department's first Community Police Academy started on February 6, 2020, but it was temporarily suspended after five sessions due to COVID-19. Staff looks forward to completing the three remaining sessions when restrictions are lifted. At that time, the Academy will be expanded to include a Juvenile Community Police Academy.



The Daly City Police Athletic League's (PAL) mission is to build a partnership among children and adolescents, Police Officers and the local community. The Daly City PAL offers children and adolescents recreational, educational and athletic programs that encourage development of good citizenship and strong leadership, reduce the incidence of juvenile delinquency and improve overall quality of life.

Annually, the Daly City PAL helps families offset the costs of sports, organized leagues and the Police Explorer Program. In 2020, for example, the Daly City PAL provided a financial donation to Jefferson High School to help fund new uniforms for their basketball, cheerleading and track teams.



To help minimize the impact of the pandemic on the community, Daly City PAL partnered with several local organizations throughout 2020 to assist families in need. On November 20, the Daly City PAL assisted the Daly City Department of Library and Recreation Services with their Annual Turkey Drive. More than 130 families received a free turkey during this event. Later on December 19, Pacific Islands Together (PIT) and the Daly City PAL partnered to donate toys and meals to local families, ensuring that more than 1,000 children received gifts and meals despite their families facing difficulties due to the pandemic.

2021 GOALS



Annually, the Daly City Police Department sets goals based on community priorities. In 2021, the Department's goals are focused on personnel training, technology upgrades and programs that will help staff better meet the needs of our community. The Department's 2021 goals are to:



launch the Community Wellness and Crisis Response Pilot Project to embed a mental health clinician in the Department to respond to emergency calls for service for those in mental health crises;



recruit and fill vacant positions;



purchase body-worn and in-car cameras;



upgrade portable and in-car radios; and



draft policies and procedures in compliance with the Racial and Identity Profiling Act (RIPA) and begin collecting data in 2022 for reporting in 2023.





DALY CITY POLICE DEPARTMENT

DALYCITY.ORG/POLICE



DALY CITY POLICE DEPARTMENT IS HIRING

Text "dcpdjobs" to (650) 503-1787 or visit www.dalycity.org/385/Employment to apply.

FRONT DESK HOURS

Monday - Friday: 8 AM - 6 PM

Saturday: 8 AM - 12 PM

Sunday: Closed

333 90th St., Daly City, CA 94015

FOLLOW US



CONTACT US

Emergency: 911

Front Desk: (650) 991-8119

Non-Emergency: (650) 992-1225